



## Event Planning at UBC Robson Square During Covid-19: FAQ's

### **Q: Are masks mandatory at UBC Robson Square?**

A: No. Effective July 1<sup>st</sup>, 2022, UBC has removed the Order to require non-medical mask wearing for all indoors public areas at UBC.

We appreciate some members of our community may wish to continue wearing masks, and we ask all our students, faculty, staff and attendees to be respectful of these decisions. Individuals may also want to use their discretion regarding mask wearing when gathering in small spaces. As we have seen during the last two years, it is important to show empathy for one another, understanding that everyone has different circumstances as we move through the pandemic.

UBC will continue to monitor the situation regarding COVID-19 and can update these guidelines pending new Public Health Orders.

### **Q: Is physical distancing required at UBC Robson Square?**

A: No. Although as part of UBC's step 3 requirements, physical distancing is not required, Public Health encourages physical distancing where possible. We will continue to follow any changes or updates to Public Health guidance that may arise in the future.

Please contact our Events Planning Team at 604 827 5444 or [robson.bookings@ubc.ca](mailto:robson.bookings@ubc.ca) to discuss booking a larger space to accommodate physical distancing.

### **Q: Do participants need to complete a self-assessment test before entering UBC Robson Square?**

A: Yes. Everyone is required to complete a daily health self-assessment and stay home if feeling ill. The self-assessment tool can be found at <https://bc.thrive.health/>.

### **Q: Are there occupancy requirements for common spaces and booking rooms?**

A: Occupancy requirements for educational events or bookings has returned to pre-pandemic levels, but following the current public health order protocols.

### **Q: Can I book a UBC class or meeting at UBC Robson Square?**

A: Yes. We're available for room bookings in advance. Please contact our Events Planning Team at 604 827 5444 or [robson.bookings@ubc.ca](mailto:robson.bookings@ubc.ca).



**Q: Is UBC Robson Square open for external or community bookings?**

A: Yes. We're available for room bookings in advance. Please contact our events planning team at 604 827 5444 or [robson.bookings@ubc.ca](mailto:robson.bookings@ubc.ca).

**Q: Has there been any changes to UBC Robson Square's cancellation policy?**

A: No, our cancellation policy remains unchanged. To review UBC Robson Square's cancellation policy, please refer to your contract or call 604.827.5444 to speak to one of our event planners.

**Q: Is catering still offered at UBC Robson Square?**

A: Yes. We are offering a menu with select items packaged in an individual recyclable box-style format to limit touch points and contact exposure. Our catering model is 'delivery and pick-up' only; servers are available upon request. To view the current menu, please click [here](#). For more questions, please call 604.827.5444, or contact your event planner.

**Q: Has the HVAC system been upgraded at UBC Robson Square?**

A: Yes. The HVAC system uses hospital-grade MERV-13 filters in all areas of UBC Robson Square. In addition, the use of outdoor air is increased above American Society of Heating, Refrigeration and Air-Conditioning Engineers (ASHRAE) design quantity during occupied hours; the level of increased outdoor air is based on equipment design limitations to provide the best possible occupant comfort and humidity levels. For further details regarding our HVAC upgrades, please call 604.827.5444 or contact your event planner.

**Q: How can I access UBC Robson Square's COVID-19 Safety Plan?**

A: The new COVID-19 Safety Plans are framed around Step 3 of the BC Restart plan. UBC's COVID-19 Safety Plans can be found at <https://srs.ubc.ca/covid-19/covid-19-safety-plans/>

**Q: Are there additional cleaning and sanitization protocols in place?**

A: Yes. All high-touch points throughout the facility are disinfected at regular intervals including countertops, doorknobs, light switches, toilets, elevator buttons, as well as tables and chairs between classes. We have also placed additional alcohol-based hand sanitization stations throughout the facility. Please remember to use good hand hygiene to help reduce the spread of COVID-19.



**Q: Has UBC Robson Square implemented any additional improvements during the renovations?**

A: Yes. As part of the renovations, we have implemented various improvements with safety in mind, as well as ease of use and functionality. Some of these improvements include no-touch faucets and toilets, push button doors on washrooms, and no-touch water bottle fountains.

**Q: Is proof of vaccination required for events at UBC Robson Square?**

A: No. Per the most recent B.C. Public Health Order, proof of vaccination is no longer required for non-educational, indoor events.